

MEMORANDUM FOR: ALCON

18 February 2004

SUBJECT: Discontinuation of WebTrends

1. **BACKGROUND:** When the mission of support for the CONUS Reverse Web Proxy transitioned from the RCERT to the C-TNOSC, the C-TNOSC inherited support for the log-analysis tool, WebTrends. This tool is used to provide the local web administrators whose web-sites were configured on the Reverse Web Proxy with log and hit analysis since adequate log data was not passed to the origin server.
2. The log-servers are currently running versions of RedHat Linux from ver 1.1 to ver 8, none of which are supported by the vendor after December 2003. Presently, the C-TNOSC is base-lining the log-servers on a single version of RedHat, specifically RedHat Enterprise Linux ES. Unfortunately, WebTrends is not supported and will not run on this OS.
3. In light of WebTrends not being supported on RedHat Enterprise Linux ES, the C-TNOSC will discontinue WebTrends log analysis on the log-servers. As an alternative, the sites/DOIM's, upon request, will have access to their raw log files via FTP. The sites/DOIM's will then be able to run the log analysis tool of their choosing. FTP logs will be in GZIP format and will normally be available for download NLT 0200Z daily. Accounts to access the logs can be requested by filling out an account request form on www.conus-tnosc.army.mil.
4. For more information, please contact the CONUS-TNOSC RWCP Team at DSN 879-1199, CML (520) 538-1199, or email conus-tnosc-arm@netcom.army.mil.